Hosting Services

Now on Amazon Web Services (AWS) and Better than Ever!

If you are without an IT team or if your IT team does not support external software on your local server network, we have a solution for you! ACEware can host the software you know and trust on Amazon Web Services (AWS)! Get the highest security, scalability, and reliability of AWS combined with the exceptional software support of ACEware in one package!

You receive *secure, reliable, scalable services from AWS:

- On-demand scalability – (automatically and efficiently adds more resources when needed for high registration periods).

- Reliable

- Superior security measures

- Real-time server back up

- ACEware support for software updates

What are we hearing from customers who are using our hosted services?

"We are a couple of hours into day 2 of our busiest registration window and I just wanted to take a moment to recognize your efforts to get us set up on AWS. The process has been – to quote some of our harshest critics – "wonderful," "perfect," and "flawless." It's such a relief to hear this compared to our struggles the past couple of years. Thanks to you and your team for making this happen for us and for making the customer experience so pleasant for those registering."

*Security Details

ACEware is configured in a secured managed Microsoft Active Directory on our AWS network. Only ACEware staff have access to the servers. Servers are in an Amazon Virtual Private Cloud) (Amazon VPC) behind Network Load Balancers. AWS console users (ACEware staff) use Multi-Factor Authentication (MFA) when logging in. Software users have access to only their files from Amazon workspaces and limited network traffic is directed through the VPC. Each customer group is restricted to their own OU, with managed group policies.

Read more about AWS's reliability pillars here.

If you are interested in ACEware's hosting option, email sharon@aceware.com